

Introduction

How Redington/DELL implemented Server solution in a customer environment.

About Client

Customer is the largest leading Cloud Telephony Company.

Business Challenges

Customer implementation of 42 servers in stipulated time as they had a Go live for Cloud Telephony

The servers were to be implemented in a batch of 10 in each location in 4 days in 3 locations

They also had to install their proprietary software as well on the server which was UNIX based

All these were to be implemented in stipulated timelines

Benefits to the customer

- All 42 servers were implemented on Time
- Respective servers with Hardware cards/Unix installation
- The project was live at the appropriate time
- The deployment is done by the Redington Team
- Customer Satisfaction with appreciation

Redington's

Implementation Service

- Box opening and BOQ verification
- Server rack stacking in all locations
- Power and network cabling
- Power on
- Server status verification
- System Initialization
- IP assignment
- License Installation
- System Configuration
- Raid Configuration
- OS Installation
- Application Configuration

Result

- All 42 servers' deployment done in 4 locations with successfully achieved timelines
- Cust appreciation mail for each location was overwhelming